



To whom it may concern;

Thank you for your reservation of Afternoon Tea @ The Fitzwilton Hotel in Waterford City. As I am sure you can understand, exceptional care and time goes into the preparation of these delicious edible treats.

We understand that sometimes plans change and with us all being so busy these days, we can forget to cancel our pre-arranged appointments, even when they are ones we are looking forward to.

We have introduced a late cancellation and no-show policy to our Afternoon Tea bookings as we feel it is such a shame when we see these wonderful delights being wasted when we are not made aware of a change in plans.

Cancellation Policy: (2 - 6people)

There will be no charge for cancellations or a reduction in numbers once we are advised a minimum of 2 hours prior to arrival. Inside two hours of arrival, 100% cancellation fee applies per person cancelled.

In the event of a no-show, 100% of the booking price will be charged.

For group bookings of greater than 6 persons.

There will be no charge for cancellations or a reduction in numbers once we are advised a minimum of 4 hours prior to arrival. Inside 4 hours of arrival, 100% cancellation fee applies per person cancelled.

In the event of a no-show, 100% of the booking price will be charged

We look forward to welcoming you to the Fitzwilton Hotel and trust you will enjoy a wonderful afternoon with us.

Le gach de ghui,

Fitzwilton Hotel Reservations Team

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